



Circular No: 09/2023
1 June 2023

Traders and Declaring Agents

Dear Sir/Madam

UPDATE ON THE NETWORKED TRADE PLATFORM (NTP) REFRESH AND NEW NTP FEE SCHEDULE

Arising from industry feedback, we will be refreshing our platform and leveraging technology to enhance the Networked Trade Platform (NTP). Changes on the refreshed platform will be rolled out progressively from 1 July 2023.

2 With effect from **1 July 2023**, we will also be revising our fee schedule. We are pleased to announce that we will be removing all NTP account fees to make government transactions more easily accessible on the NTP. There will be no charges for the one-time NTP account creation and the addition of users. You will only be required to pay for specific services that you use, e.g. application fee of \$4 per certificate for Certificate of Non-Manipulation (CNM). To support trade digitalization across the ecosystem, we will continue to charge a fee of \$40 per month for companies using the NTP to send and receive files with other businesses on the NTP.

3 The new fee schedule can be found at our NTP website at <https://www.ntp.gov.sg/public/pricing-and-fees>. More details on the changes arising from the refreshed platform will be shared to users in the coming months.

Yours faithfully

Patricia Poh
Deputy-Director, Networked Trade Platform
for Director-General of Customs
Singapore Customs

(This is a computer-generated circular. No signature is required.)

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at NTP_Operations@customs.gov.sg.