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**CUSTOMS AND EXCISE DEPARTMENT**

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**REPUBLIC OF SINGAPORE**  
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Telefax : 2508663  
Homepage : <http://www.gov.sg/customs>  
Email : CED\_Email@ced.gov.sg

All Traders and Declaring Agents

**INTER-BANK GIRO SCHEME**

We are pleased to inform you that with your continuous support for the Inter-Bank Giro (IBG) Scheme, more than 98% of the payments, such as customs duty, GST, supervision fees, and other customs service fees, are now made to Customs via IBG.

2 IBG is a convenient and safe mode of payment. Participating in IBG Scheme enables you to use the permits for clearance of goods the moment they are approved through the TradeNet. You need not go through the hassles of preparing cheques and rushing to the bank for payment before its closing hours.

3 We have built in adequate checks in our Systems to ensure that all payments are authorised and correctly deducted. You are able to verify the payments made from your bank statements against the TradeNet permits and our service bills.

4 To enable us to provide prompt and effective service, you are urged to participate in the IBG Scheme for all your transactions with Customs. If you have yet to sign up with Customs for IBG payment, you are urged to do so now by completing the application form obtainable in our Customs homepage <http://www.gov.sg/customs>. Alternatively, you may call our Customs Call Centre at telephone number 3552000 (followed by pressing 4, 4, and 7) for a copy of the form to be faxed to you.

5 Once again, we thank you for your support for the IBG Scheme. If you need any clarifications, please do not hesitate to contact our Customs Service Officers at telephone number 3552000 \* 0.

HO ANN CHUAN  
HEAD DOCUMENTATION  
for DIRECTOR-GENERAL OF CUSTOMS & EXCISE



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