

Our Ref : CB.C.01 (3)  
Circular No. : 14 / 2002  
Date : 24 May 2002



**CUSTOMS AND EXCISE DEPARTMENT**  
55 Newton Road  
#10-01 Revenue House  
Singapore 307987  
**REPUBLIC OF SINGAPORE**  
Telephone : 63552000  
Telefax : 62508663  
Homepage : <http://www.gov.sg/customs/>  
E-mail : [ced\\_feedback@ced.gov.sg](mailto:ced_feedback@ced.gov.sg)

All Traders, Licensed Warehouse and  
Excise Factory Operators



## OPERATING HOURS OF CUSTOMS OFFICES

With effect from 1 Jun 02, the stipulated operating hours of Customs offices from Mondays to Fridays have been revised

from 8.00 am to 1.00 pm and  
2.00 pm to 4.30 pm  
to 8.00 am to 5.00 pm

The operating hours on Saturdays are from 8.00 am to 12.30 pm.

2 Henceforth, overtime fee will no longer be chargeable for services rendered by officers during 1.00 pm to 2.00 pm and from 4.30 pm to 5.00 pm on Mondays to Fridays. Overtime fees will however be chargeable for services rendered by officers outside the stipulated operating hours.

3 If you need further information, please contact Customs Call Centre at telephone number 63552000 followed by (\*) (0).

**K CHANDRAN**  
**HEAD CONTROLS**  
for DIRECTOR-GENERAL OF CUSTOMS & EXCISE  
SINGAPORE