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To: Changi Airports Tenants




AIRPORT PASS HOLDERS CAUGHT FOR POSSESSION/DEALING WITH DUTY-UNPAID CIGARETTES/LIQUOR PRODUCTS

There has been a rise in the number of airport pass holders caught for possession or dealing with duty-unpaid cigarettes/liquors recently. These pass holders, who are granted access into the transit area for work purposes, have abused the privilege given, and obtained duty-unpaid cigarettes/liquors illegally either by pestering passengers to buy for them from the duty-free shops or to sell them the products that they had purchased earlier. These people could be quite persistent in soliciting passengers to buy for them or sell them the products and make the passengers very unhappy. Recently, CAAS had, in fact, received a complaint from a passenger who was approached by a pass holder who seemingly had provided good service to him, and asked him to buy cigarettes for him in exchange for the good service rendered.

2 Singapore Customs would therefore like to seek your assistance in stamping out such illegal activities. Please remind your staff not to be involved in such illegal activities, which are offences under the Customs Act. If such activities persist, it would definitely leave a very bad impression to passengers and it is damaging to our effort in attracting visitors to Singapore and retaining the status of Changi Airport as the world's no. 1 airport. Furthermore, it would be unfair to the passengers, as they would unknowingly commit an offence if they purchase for them or sell them the dutiable products as these products are not to be sold to non-entitled persons.

3 Please help to convey to your staff that a person who is caught for an illegal act may be compounded up to \$5000.00 under the Customs Act or may be prosecuted in Court. The Airport Police Division will also be informed of the offence committed by the pass holders, and their airport passes may be revoked.

4 Please contact the Customs Duty Officer at Terminal 1 or Terminal 2 at telephone number 6542 7058 or 6546 4656 respectively, if you need further information or clarification.


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