



CIRCULAR

Our Ref: AV 16.05.005.0001

9 January 2019

Importers of Animals, Animal Products and Veterinary Biologics
(All declaring agents are requested to inform your consignees or importers of the contents of this circular)

CHANGES TO OPERATING HOURS OF AVA OFFICE AT TUAS CHECKPOINT

We would like to inform you of changes to the operating hours of the Agri-Food and Veterinary Authority of Singapore (AVA) Office at the Tuas Checkpoint.

2 With effect from 14 January 2019, the operating hours of AVA Office at Tuas Checkpoint for import clearance of eggs and live poultry will be **Mondays – Saturdays, 4.00am - 12.00pm**; and closed on Sundays. On public holidays, the Office will continue to be opened for import of eggs and live poultry.

3 The import of pets, horses, animal products and veterinary biologics that require AVA inspection at Tuas Checkpoint should arrive between 7.00am – 12.00pm. As per current procedures, importers should book an appointment for inspection at <https://ifast.ava.gov.sg/eserviceweb> at least 5 days before arrival.

4 Please contact AVA at <http://csp.ava.gov.sg/feedback> if you have any questions. Thank you.

Yours sincerely

Elizabeth Ho
Import & Export Regulation Department
Quarantine & Inspection Group
Agri-Food & Veterinary Authority of Singapore

This is a computer-generated letter and no signature is required.