



CIRCULAR

15 Mar 2019

To all importers and declaring agents

Dear Sir/Madam

IMPORT, EXPORT AND TRANSHIPMENT OF LIVESTOCK, ANIMAL PRODUCTS, TURTLES, FOOD FISH FRY AND BREEDING FOOD FISH FOR HUMAN CONSUMPTION

With effect from 1 April 2019, all food-related services currently under AVA will be provided by Singapore Food Agency (SFA), and all non-food related animal, plant and wildlife management services will be provided by NParks/Animal and Veterinary Service (AVS).

2 As such, the import, export and transshipment of the following products (currently under Animal, CITES and Ornamental sections of AVA) will be under the purview of the Singapore Food Agency (SFA) with effect from 1 April 2019.

- (i) table shell eggs
- (ii) livestock for human consumption (e.g. live poultry, pigs, sheep and goat, etc)
- (iii) live turtles for human consumption
- (iv) food fish fry and food fish broodstock and
- (v) food animal products (e.g. animal feed for food animal, semen for reproduction of food animal, etc)

The requirements and procedures for these products remain unchanged.

3 There are changes to the product codes of some animal products and live turtles (HS codes remain unchanged), and these are highlighted in the product code list, which can be found at AVA's current website [www.ava.gov.sg, go to 'Tools and Resources', 'Product codes for TradeNet (TN4.1)].

4 Please note that AVA will be carrying out a TradeNet system maintenance on **29 Mar 2019, 1800 hrs – 1 Apr 2019, 0030 hrs**. Permit applications containing products listed in paragraph 2 (iii) & (v), which are pending at AVA after 29 Mar 2019, 1800 hrs, will be rejected (You may check on the status of the permit on your front-end system). As such, you are advised to submit permit applications for these products by **29 Mar 2019, 1500 hrs**, to facilitate permit processing.

5 Please also note that Singapore Customs will be performing system enhancement for TradeNet from 31 Mar 2019, 1900 hrs to 01 Apr 2019, 0030 hrs. We seek your understanding that TradeNet will not be accessible during this period.

6 You are advised that SFA's operating hours for permit processing are as follows:

Operating Hours: Monday - Thursday: 8.30am - 5.30pm
Friday: 8.30am - 5.00pm
Lunch Hour: 1.00pm - 2.00pm
Saturday, Sunday and public holidays: Closed

You are advised to submit your permit applications early to avoid delay in permit approval.

7 We would like to remind importers and declaring agents of the service standard for permit processing and that you can self-help by checking the status of your permit application from the system. Please download the circular for more details:

https://www.ava.gov.sg/docs/default-source/default-document-library/circular-on-checking-status-of-permit-application_29-jan-2018.pdf.

8 Please do not hesitate to email us at the following contacts if you have any queries.

CITES related products	janice_yap@ava.gov.sg
Animal (non-food)	ava_import&export_animals@ava.gov.sg
Ornamental Fish	lester_lee@ava.gov.sg and Rasyiqah_rosli@ava.gov.sg
Food	ava_import&export_foodstuff@ava.gov.sg

You may also refer to AVA's website at <https://www.ava.gov.sg/sfa> (Annex A) for more information on the list of services provided by SFA and NParks/AVS.

Yours faithfully

Chua Lay Har
Deputy Director/Food Section
Quarantine and Inspection Group
for Director-General
Agri-food and Veterinary Services

This is a computer generated circular and no signature is required.