

# insync

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— P.01 —

Enhancing CBREN  
readiness through joint exercise  
with PSA Singapore



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Celebrating International  
Customs Day



## SPOTLIGHT

Sharing of Singapore  
Customs' trade  
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How Singapore Customs is making  
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## EDITORS' NOTE

After an eventful 2019 which marked the opening of our new Customs Operations Command building at Bulim Drive, we ushered in 2020 with a celebration of the International Customs Day at the new building for the first time in January.

The theme selected by the World Customs Organisation (WCO) for 2020 is "Customs fostering Sustainability for People, Prosperity and the Planet". Ten Singapore Customs officers were awarded the WCO Certificate of Merit for demonstrating commitment in their work towards fostering sustainability (page 2).

In January, we also conducted a joint simulation exercise with PSA Singapore at Pasir Panjang Export Inspection Station, to enhance our readiness in dealing with chemical, biological, radiological, explosive or nuclear (CBREN) threats. Check out highlights of the exercise on page 1.

In this first issue of the year, we also share our Annual Enforcement Results for 2019. Revenue collected from duty-paid cigarettes amounted to \$1.176 billion, and 19,266 offenders were caught for cigarette-related offences (more statistics on page 3).

Enforcement highlights include nabbing travellers and companies who fraudulently evaded and under-declared Goods and Services Tax (page 4), busting smuggling syndicates involved in illicit cigarette activities (page 5), and foiling attempts to smuggle and manufacture duty-unpaid Chinese liquor (page 6).

On the international front, we have been actively participating in international fora to share our experiences, forge overseas linkages and strengthen Singapore's position as a global trade hub, with our efforts in national single window and trade digitalisation so far. Read more on page 8.

TAN XIAN LIN AND ISABEL CHIA  
Editors

# Enhancing CBREN readiness through joint exercise with PSA Singapore

It looked like just another day at the Pasir Panjang Export Inspection Station (PPEIS).

A container had just passed through the X-Ray scanner, and what showed up on the screen were drums of organic matters loaded inside the container. There was limited information on the contents inside the container.

The container was directed for secondary inspection to check if there was any chemical, biological, radiological, explosive or nuclear (CBREN) threat. At the same time, the exporter was contacted to furnish the supporting documents for the goods in the container.

As the container entered the inspection bay, a Singapore Customs' Sea Export Team officer noticed liquid substance leaking from the rear container door. A chemical detector was deployed to perform a check on the container, revealing traces of toxic industrial chemicals.

Officers were immediately aware of the risks — it was no longer business as usual and the standard operating procedures kicked in. The inspection bay was immediately cordoned off, and PSA Singapore's Emergency Response Team (ERT) alerted.

Thankfully, the above scenario, which played out at PPEIS on 30 January 2020, was a fictitious one. It was an annual joint simulation exercise with PSA Singapore to ensure our officers are prepared in managing and handling CBREN substances if they are found in export containers.

Each iteration of the exercise would focus on a different aspect of CBREN, with the latest exercise focusing on chemical substances, and the previous one focusing on explosives. Such exercises help Sea Checkpoints Branch officers maintain their alertness, as well as validate standard operating procedures and plans with stakeholders such as PSA.

Mr Lim Guan Cheong, Head of Sea Checkpoints, said, "The close collaboration between the Singapore Customs Sea Export Team and PSA Singapore's ERT is a testament to our commitment in keeping Singapore's supply chain safe and secure."

Check out highlights of the exercise below:



A Singapore Customs' Sea Export Team officer reporting to the command centre on the liquid substance leaking from the container's rear door.



The team leader for the joint exercise briefing PSA Singapore's ERT on the incident and the next course of action.



PSA ERT and chemist ensuring that the container was safe to be moved to the isolation area after inspecting it.

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# Celebrating International Customs Day

- Singapore Customs officers joined their international counterparts in celebrating International Customs Day 2020.

Each year, the World Customs Organisation (WCO) chooses a theme that is relevant to the international Customs community. The theme selected for 2020 is "Customs fostering Sustainability for People, Prosperity and the Planet". It is dedicated to the contribution of Customs towards a sustainable future where social, economic, health and environmental needs are at the heart of our actions.

In his message, WCO Secretary General Kunio Mikuriya emphasised that meeting the environmental,

economic, health and social challenges while scaling up ongoing efforts to respond effectively in a more proactive manner is vital for the success of achieving the United Nations Sustainable Development Goals in the next ten years.

Singapore Customs officers gathered at the new Customs Operations Command building situated at 1 Bulim Drive for this year's celebrations on 22 January 2020.

Several awards were presented by Singapore Customs' Director-General Ho Chee Pong to recognise officers' achievements and contributions over the past years. Mr Ho also presented the WCO Certificate of Merit to ten officers for demonstrating commitment in their work towards fostering sustainability.



WCO Certificate of Merit awardees with Director-General Ho Chee Pong.

From left to right: Deputy Head, Operations Policy & Development, Tan Wee Loon, Air Checkpoints Officer Othman Bin Mohamad Ani, Deputy Head, Permits Compliance, Lee Kim Loong, Head, Policy & Research, Covering Corporate Communications, Goh Hoon Lip, Sea Checkpoints Officer Kevin Mark Stewart, Director-General Ho Chee Pong, Deputy Head, Land Checkpoints & Operations, Ang Bi Lian, Intelligence Officer Lim Chong Heng, Deputy Head, Permits Compliance, Tan Eng Lam, Deputy Head, Operations Management, Tan Siong Beng, Deputy Head, Suppression & Community Engagement, Jackson Chen Zhenping.

# Annual Enforcement Results 2019

- Adopting a whole-of-government approach, Singapore Customs continues to work closely with other enforcement agencies to disrupt the supply and distribution of duty-unpaid cigarettes and enforce against other revenue-related offences. Here are the key numbers in 2019.



**\$1.176**  
BILLION IN  
REVENUE  
collected from  
duty-paid  
cigarettes

**\$1.135**  
BILLION  
collected  
in 2018

## DUTY-UNPAID CIGARETTE OFFENCES



**19,266** OFFENDERS

21,132 offenders in 2018



**6,920** PERSONS  
caught inland for buying/possessing  
duty-unpaid cigarettes

6,115 persons caught inland in 2018



**245** PEDDLERS CAUGHT

343 peddlers caught in 2018

**2.90** MILLION PACKETS SEIZED

2.41 million packets seized in 2018

**40** INTER-AGENCY JOINT  
OPERATIONS CONDUCTED

41 operations conducted in 2018



**4** SYNDICATES DISRUPTED —  
**191,667** PACKETS  
of duty-unpaid cigarettes seized

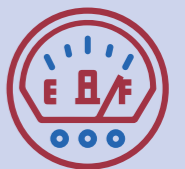
## LIQUOR OFFENCES



**622**  
OFFENDERS

709 offenders  
in 2018

## FUEL GAUGE OFFENCES



**7,569**  
OFFENDERS

3,638 offenders  
in 2018

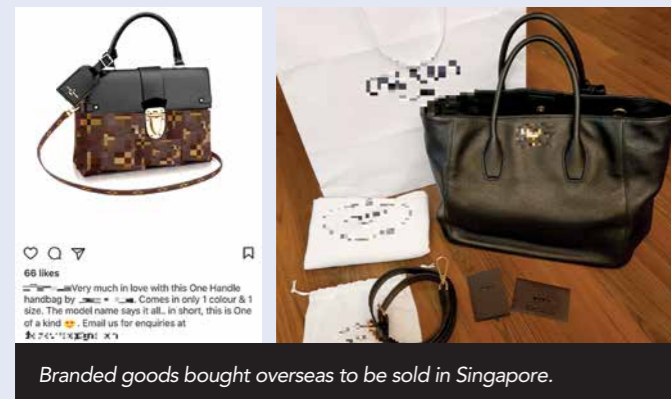
# Annual Enforcement Results 2019

## Fraudulent evasion of GST

••• Three Singaporeans were sentenced by the State Courts for fraudulent evasion of GST in 2019.

### CASE 1: BRANDED GOODS BOUGHT OVERSEAS FOR SALE

On 10 October 2019, a Singaporean woman was sentenced by the State Courts to a fine of \$30,600 for fraudulent evasion of GST. Based on information received, Singapore Customs initiated investigations into the woman's business activities of selling branded goods on social media platform. Investigations revealed that the woman had purchased 141 pieces of branded goods during her travels overseas between 2015 and 2017, without declaring the goods and paying GST on her return to Singapore. The items were worth over \$205,980 and the GST evaded amounted to about \$14,460.



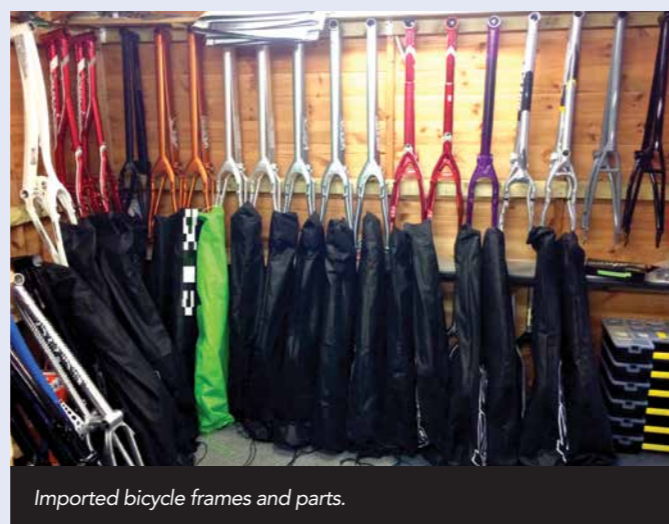
Branded goods bought overseas to be sold in Singapore.

### CASE 2: IMPORTED MOBILE PHONE SPARE PARTS

On 6 November 2019, a Singaporean man was sentenced by the State Courts to a fine of \$72,400 for fraudulent evasion of GST by deliberately suppressing the import values of mobile phone spare parts. Investigations revealed that the man had failed to declare the actual values of the mobile phone spare parts imported from China on 48 occasions between 2015 and 2018, to avail himself of the GST import relief granted to goods imported by post or air. The amount of GST evaded as a result of the under-declaration amounted to about \$14,040.



Imported mobile phone spare parts.



Imported bicycle frames and parts.

### CASE 3: IMPORTED BICYCLE FRAMES AND PARTS

On 25 July 2019, a Singaporean man was sentenced by the State Courts to a fine of \$43,900 for fraudulent evasion of GST by deliberately creating invoices with suppressed values in order to pay a lower GST. Investigations revealed that the man had suppressed the values of imported bicycle frames and parts. The amount of short-payment of GST as a result of the under-declaration amounted to about \$6,010.

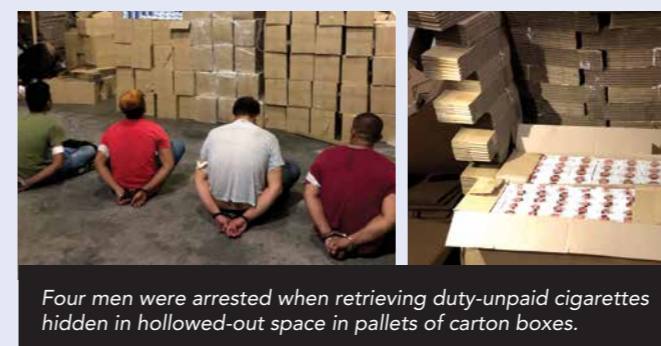
# Annual Enforcement Results 2019

## Operating illicit cigarette activities behind closed doors

••• Syndicates made use of ramp-up warehouse units that were large enough to accommodate vehicles to be driven directly into the unit, to retrieve, pack, store and distribute duty-unpaid cigarettes behind closed doors. Singapore Customs officers thwarted a total of nine such attempts in 2019. Three of the cases are highlighted below.

### CASE 1

On 18 September 2019, Singapore Customs officers raided a warehouse unit in Bukit Batok Crescent and arrested four men who were in the midst of retrieving duty-unpaid cigarettes from hollowed-out space in pallets of carton boxes. A Malaysian and three Indonesians were arrested, and 12,513 cartons and 840 packets of duty-unpaid cigarettes were seized. All four men were sentenced by the State Courts to between 35 months' and three weeks' and 44 months' imprisonment for their involvement in dealing with duty-unpaid cigarettes. One of the Indonesian men was also fined \$35 million as he was a repeat offender.



Four men were arrested when retrieving duty-unpaid cigarettes hidden in hollowed-out space in pallets of carton boxes.

### CASE 2

On 27 August 2019, Singapore Customs officers observed a Malaysia-registered tipper truck entering a warehouse unit in an industrial building in Tuas Bay Close. Officers raided the warehouse unit and detected 768 cartons of duty-unpaid cigarettes concealed in the hidden compartments under the cargo floorboard of the truck, and another 622 cartons of duty-unpaid cigarettes in the warehouse unit. The duty-unpaid cigarettes were seized and four men were arrested. The tipper truck was also seized. A Malaysian and two Singaporean men were sentenced by the State Courts to 19 months' imprisonment, while court proceeding against the other Singaporean man is ongoing.



The tipper truck used for conveying duty-unpaid cigarettes.

Duty-unpaid cigarettes were found in the hidden compartments under the floorboard of the tipper truck.

### CASE 3

On 11 January 2019, Singapore Customs officers mounted an operation in an industrial building in Admiralty Street. During the raid at a unit in the industrial building, officers uncovered duty-unpaid cigarettes hidden in bed frames and packed in boxes. Six men, who were involved in the retrieval of the duty-unpaid cigarettes from the bed frames and subsequent packing of the duty-unpaid cigarettes into carton boxes for distribution, were arrested. A total of 3,828 cartons and 3,085 packets of duty-unpaid cigarettes were also seized. An Indonesian and four Singaporean men were sentenced by the State Courts to between 27 and 33 months' imprisonment, while court proceeding against the other Singaporean man is ongoing.



More than 3,800 cartons of duty-unpaid cigarettes were seized. Bed frames were dismantled to retrieve duty-unpaid cigarettes that were hidden in them and repacked into boxes.

Read about other similar attempts in 2019 here:

- [Singapore Customs arrested three men and seized 3,409 cartons of duty-unpaid cigarettes concealed in cable spools](#)
- [Singapore Customs seized more than 26,000 cartons of duty-unpaid cigarettes in two consecutive days](#)

## Annual Enforcement Results 2019

# Duty-unpaid Chinese liquor seized

- Singapore Customs foiled an attempt to smuggle duty-unpaid Chinese liquor, and arrested another two men for manufacturing and storing of dutiable Chinese liquor.

### CHINESE LIQUOR DECLARED AS SOY SAUCE IN IMPORT DECLARATIONS

On 18 April 2019, Singapore Customs seized 9,188 bottles of duty-unpaid Chinese liquor from a unit in an industrial building in Woodlands Close. During the raid, Singapore Customs officers found assorted brands of duty-unpaid Chinese liquor placed in boxes labelled as soy sauce. Investigations revealed that the liquor were smuggled into Singapore from China and were stated as soy sauce in the import declarations.

The duty and GST evaded amounted to about \$186,480 and \$17,830 respectively. A Chinese national man was sentenced by the State Courts on 30 April 2019 to a fine of \$1,020,000 or in default 14 months' imprisonment for storing duty-unpaid liquor.



Assorted manufacturing apparatuses and porcelain jar that were used to produce liquor were seized from an HDB unit.

### CHINESE LIQUOR MANUFACTURED AND STORED IN AN HDB UNIT

On 13 September 2019, Singapore Customs officers raided an HDB unit in Bukit Batok Street 21, where two Chinese national men were arrested for manufacturing liquor and possession of still without a licence and for storing duty-unpaid liquor. During the raid, officers found a porcelain jar and assorted manufacturing apparatuses in the unit that were suspected to be used to produce the liquor. Investigations revealed that he had bought the apparatuses to distil the Chinese liquor in the HDB unit to be packed and sold to buyers.

The operation led to the seizure of the jar and nine bottles of duty-unpaid liquor with an estimated volume of 58 litres, and the manufacturing apparatuses. One of the arrested men was sentenced to 20 days' imprisonment and a fine of \$22,700, in default nine weeks' imprisonment, while the other was issued with a stern warning.



Bottles of assorted duty-unpaid Chinese liquor from boxes labelled as soy sauce were seized.

## Annual Enforcement Results 2019

# Sporting rifles and ammunitions seized

- In March 2019, Singapore Customs seized 2,000 sporting rifles and 11.8 million rounds of related ammunition from a vessel that was passing through Singapore.

Police Force, Maritime and Port Authority of Singapore and Immigration & Checkpoints Authority to inspect the shipment. The goods were then seized by Singapore Customs.

Investigations conducted were unable to establish the true owner and destination of the shipment. The seizure of the shipment was reported to the Singapore courts in line with the requirements under domestic law. Parties connected to the shipment were notified of the application to enable them to exercise their right to be heard but none availed themselves of this opportunity. As there were no claimants for the shipment and that the Djibouti government had no interest in the shipment, Singapore Customs was granted a court order on 26 June 2019 to dispose the firearms and ammunitions.

On 28 February 2019, Singapore Customs received information on the shipment of four containers aboard the vessel. Supporting documents indicated that the firearms and ammunitions were shipped from an arms manufacturer in the Philippines destined for Djibouti. Commercial documents for the shipment indicated that it was procured by the National Security of Djibouti, but verification with the Djibouti government confirmed that it was not true.

Checks on the supporting documents revealed that the notify party for the shipment was located in Sudan, where an arms embargo is in effect under the relevant UN Security Council Resolutions, and that the shipment was to be transhipped in the Port of Sudan. Hence, this gave rise to the likelihood that the shipment could indeed be destined for Sudan.

Singapore Customs led a multi-agency operation comprising Ministry of Foreign Affairs, Attorney-General's Chambers, Ministry of Home Affairs, Ministry of Defence, Singapore Armed Forces, Singapore



Firearms and ammunitions that were seized from the shipment bound for Djibouti.



# Sharing of Singapore Customs' TRADE DIGITALISATION INITIATIVES

Gone are the days where tens of dozens of paper documents were generated for a single trade transaction, with more than half of the information to be manually re-entered multiple times.

In September 2018, the Networked Trade Platform (NTP) was launched with the vision to be a truly global network, to enable the efficient flow of goods and services, linked to a secure flow of financing, facilitated by a swift exchange of data, so that all parties, including regulatory and Customs authorities, could work together to facilitate trade.

## Beyond the traditional national single window

In 1989, Singapore's national single window for trade declaration, TradeNet, was launched. A world's first, TradeNet gives traders a one-stop interface for all trade-related regulatory transactions.

The introduction of NTP provides the digital connectivity to enable traders to interact with *all their business partners, stakeholders and regulators* on trade-related transactions, beyond the traditional national single window.

## Sharing on the international front

With Singapore Customs' efforts in national single window and trade digitalisation so far, we have been actively participating in international fora to share our experiences, forge overseas linkages and strengthen Singapore's position as a global trade hub. Here are three recent meetings which we attended:



Head of International Relations, Ms Teo Angie, sharing Singapore Customs' experience at the APEC Policy Dialogue in Malaysia.

## APEC Policy Dialogue

Singapore Customs shared its experience in managing regulatory challenges and harnessing opportunities for digitally enabled trade, through the NTP, at the Asia-Pacific Economic Cooperation (APEC) Policy Dialogue in February 2020.

The Policy Dialogue was held on the sidelines of the APEC 2020 Sub-Committee on Customs Procedures Meeting in Putrajaya, Malaysia, and explored challenges and opportunities for APEC economies with the evolution of cross-border trade.

Singapore also participated in an active dialogue with participants from both the private and public sectors of fellow APEC member economies to discuss future challenges and opportunities for border management.

## 29th WCO A/P RCP Meeting

Singapore Customs presented Singapore's experience in the evolution of our national single window and the NTP at the 29th World Customs Organisation (WCO) Asia Pacific (A/P) Regional Contact Points (RCP) Meeting in Puducherry, India, in November 2019.

The meeting was attended by delegates from 21 member countries and observers from WCO. It is held annually to address regional developments, discuss various issues linked to cross-border trade procedures, and enhance cooperation and sharing between member countries.



Deputy Head of International Relations, Mr Peh Kay Koon, presenting Singapore's experience at the 29th WCO A/P RCP Meeting in Puducherry, India.

## 2nd China-Singapore (Chongqing) Connectivity Initiative Financial Summit

Singapore Customs was invited to participate in the summit in Chongqing, China, in November 2019, where Director of NTP Office, Ms Serene Ho, shared about the NTP, and how it could connect parties along the trade value chain through the promotion of trade digitalisation and data reuse for improved work process efficiency.

She also shared the Value-Added Services available on the NTP, and our collaborations with the local Chinese authorities to enhance trade facilitation such as the electronic exchange of certificates of origin and certificate of non-manipulation between the two countries.

The Financial Summit was co-organised by Monetary Authority of Singapore, Ministry of Trade and Industry Singapore, People's Bank of China, China Banking and Insurance Regulatory Commission, China Securities Regulatory Commission, and Chongqing Municipal People's Government.



Director NTPO Serene Ho sharing about the NTP at the 2nd China-Singapore (Chongqing) Connectivity Initiative Financial Summit.

## How Singapore Customs is making trade easy with the electronic Banker's Guarantee programme

The electronic Banker's Guarantee (eBG) programme, launched on 2 March 2020, is part of Singapore Customs' continuing efforts to digitalise and simplify Customs' documentation processes to make trade easy.

Previously, traders had to collect the original hard copy BG from their issuing bank, and courier or send it to Singapore Customs for lodgement. With the launch of the programme, traders can now instruct participating banks to electronically transmit their BG data to Singapore Customs. The participating banks will also courier the original BG directly to Singapore Customs on the traders' behalf, saving them effort and cost. This will also help cut short the BG issuance and submission process.

BNP Paribas, DBS, OCBC and UOB have joined the programme to leverage the Networked Trade Platform's (NTP) API connectivity, to electronically transmit BG data for BGs they issue to Singapore Customs for a more efficient lodgement process.

The eBG programme will also help Singapore Customs to lower the risk of fraud through guaranteed data authenticity from source.

Find out more at: <https://www.customs.gov.sg/businesses/registering-to-trade/registration-procedures/security-lodgement>



## Putting our hands and hearts together for a good cause

On 28 November 2019, a group of 20 officers from Singapore Customs and Immigration & Checkpoints Authority (ICA) came together for a meaningful objective by volunteering for a joint corporate social responsibility event at the Food from the Heart (FFTH) warehouse.

FFTH is an independent non-profit organisation that aims to alleviate hunger through food distribution programmes which reach out to the less fortunate in Singapore.

Led by Singapore Customs' Senior Assistant Director-General (Intelligence & Investigation) Lee Tiow Yong and ICA's then Deputy Commissioner (Corporate Development & Administration) Vijakumar Sethuraj, officers from both agencies worked hard to pack a total of 250 food packs which would be delivered to various beneficiaries under FFTH, including school children and seniors.

At the end of the event, officers were exhausted but happy that they had made a difference in the lives of the less fortunate.



Happy volunteers from Singapore Customs and ICA with their "foods" of labour.



Officers from Singapore Customs and ICA in action.

## NTP: New Value-Added Services on Board

Value-Added Services (VAS), built on an open development platform on the Networked Trade Platform (NTP), meet varied business needs. These include business services that cut across related sectors like trade finance. Today, NTP has a total of 49 VASes. Here are some of the VASes available on the NTP:

### A2000 Solutions (A2000 ERP)

A2000 Solutions provides Enterprise Resource Planning (ERP) solutions, with integrated financial and cash management, sales and procurement, warehouse and inventory, e-commerce and mobile business suite, e-invoicing and Goods and Services Tax modules.

### Cargo Community Network (CCN TradeNet PREP)

CCN TradeNet PREP allows companies to reuse their existing shipping data from invoices, packing lists, Master and House Airway Bills to minimise manual data entry in the preparation of TradeNet permits. Data from the permits may be reused for subsequent air cargo manifest declarations.

### Experian (QuestNet)

QuestNet offers a comprehensive suite of credit information solutions ranging from data to knowledge solutions for businesses' customer acquisition and management needs. Local and international reports, Know-Your-Customer and monitoring services are also available on the QuestNet portal.

### Janio Asia (Cross-Border eCommerce Shipping)

Janio Asia provides a cross-border logistics platform that combines real-time tracking, customs clearance, and cash-on-delivery process to simplify end-to-end logistics journey for businesses.

### Mendel Verlag c/o Enterprise Singapore (Tariff Finder)

Tariff Finder allows companies to search for both tariff and non-tariff trade measures, most favoured nation and preferential tariffs, requirements and cost of product importation to foreign countries, rules of origin and product specific rules applicable under Singapore's Free Trade Agreement.

The full VAS list is available at [www.ntp.gov.sg/public/browse-vas-catalogue](http://www.ntp.gov.sg/public/browse-vas-catalogue).

To find out more about the NTP and sign up for an account, go to [www.ntp.gov.sg](http://www.ntp.gov.sg).

## Singapore Customs partners Nanyang Polytechnic and Republic Polytechnic to provide specialised courses to the business community

On 27 November 2019, Singapore Customs signed a Memorandum of Understanding (MOU) with Nanyang Polytechnic and Republic Polytechnic to provide a suite of specialised courses to the business community, to help them understand Singapore Customs' regulatory requirements for the import, export, transshipment and transit of goods.

"With this partnership, participants from the business community will benefit from both Singapore Customs' content expertise

and the two polytechnics' know-how in teaching and learning pedagogy," said Ms Karen Lim, Director Singapore Customs Academy.

"We will work closely with Nanyang Polytechnic and Republic Polytechnic to jointly review the course curriculum and content, and explore new ways of teaching including e-learning, to facilitate just-in-time learning and to enhance learning effectiveness," she added.

Companies may visit the respective polytechnics' websites to view the latest list of courses and register for them.



The MOU signatories together with representatives from Singapore Customs, Nanyang Polytechnic and Republic Polytechnic.

## New STP partners on board

The Secure Trade Partnership (STP) is a Singapore Customs certification programme that encourages companies to adopt robust security measures and contribute towards improving the security of the global

supply chain. It is consistent with the World Customs Organisation SAFE Framework of Standards to Secure and Facilitate Global Trade. The following companies were STP-certified in the fourth quarter of 2019.

### COMPANIES WITH STP STATUS

#### Singapore Epson Industrial Pte Ltd — Supplier of printer products to Asia-Pacific region

"We, at EPSON, are proud to obtain STP certification. Now we are quite confident that we will provide excellent service to our customers, through a more secured and stronger global supply chain," said Mr Yoichi Ariga, Managing Director.

#### C&P Logistic Solutions Pte Ltd — Integrated support logistics services

"We are very honoured to be certified under STP. This certification not only affirms our quality of services, it also enables us to constantly evaluate and maintain a highly secure handling of cargo and premise management for our company and our customers," said Mr Alex Ong, Senior Operations Manager.

# DO YOU KNOW?

## EXPEDITING TRADE FINANCE APPLICATIONS THROUGH THE TRADE FINANCE COMPLIANCE SERVICE

The Trade Finance Compliance (TFC) Service allows businesses to speed up trade finance applications by giving consent to Singapore Customs to share their permit data with financial institutions of their choice through the Networked Trade Platform (NTP). Businesses retain full control of their permit data at all times as they can give and withdraw consent at any time.

Launched on 5 September 2019, the new e-service is a result of a joint government-industry partnership between Singapore Customs, Monetary Authority of Singapore and leading financial institutions. To find out more about TFC Service, visit <https://go.gov.sg/ntp-tfc>.

### HOW TFC SERVICE CAN HELP BUSINESSES

Company A is a new customer of Bank B and wants to apply for post-shipment invoice financing. Bank B has many questions and request many documents as the bank does not have historical records of the company's trade.

Company A gives consent to Singapore Customs to share their trade permit information with Bank B via NTP, validating that the shipment has an accompanying permit. Bank B can also see historical prices that Company A declares for their products and can be re-assured to provide the financing.

Company A gets their post-shipment financing approved, saving time otherwise needed to address many questions and provision of many documents.

### LIST OF SERVICES AVAILABLE ON THE TFC

#### > COMPANY PRICE CHECKS

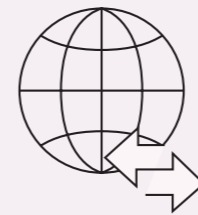
UEN-specific data that allows Partners and Service Providers to check for unit price at 8-digit HS Code level, with an additional filter based on the country of loading/discharge and the goods origin. The output allows Partners and Service Providers to check the historical unit price up to a period of one year.

This information will only be made available to Partners and Service Providers that your company's Business Admin has given consent to, for the purposes of providing trade finance-related services to your company.

#### > TRADE VALIDATION

UEN-specific data that allows Partners and Service Providers to check if an invoice has an associated permit for import or export. If it is a strategic good, the Partners and Service Providers will also receive information on the end users. This check is at item level.

This information will only be made available to Partners and Service Providers that your company's Business Admin has given consent to, for the purposes of providing trade finance-related services to your company.



# TRAINING CALENDAR

With the appointment of Nanyang Polytechnic (NYP) and Republic Polytechnic (RP) to conduct the existing suite of business courses from January 2020, the business courses conducted by Singapore Customs Academy has ceased from January 2020.

To sign up for the business courses conducted by NYP or RP, please visit the respective polytechnic's website.

SC111

NYP:  
17 APR 2020, 15 MAY 2020

RP:  
1 APR 2020, 22 MAY 2020

## HANDS-ON TRADENET DECLARATION

This one-day workshop provides new declarants with basic information on TradeNet and its various message and declaration types.

The guided practical session uses simulated scenarios to prepare and submit a declaration using the Government Frontend Solution.

SC200

NYP:  
9 APR 2020, 14 MAY 2020  
Same dates for SC201 & SC202

RP:  
3 APR 2020  
Same day for SC201 & SC202

## STRATEGIC GOODS CONTROL PROGRAMME

This one-day seminar provides an overview of Singapore's strategic goods control system and its regulations, registration procedures and permit requirements for strategic goods transactions, as well as the essentials of an internal (export control) compliance programme.

The seminar comprises two modules:

- SC201 Basics of Strategic Goods Control (half-day)
- SC202 Essentials of Internal (Export Control) Compliance Programme (half-day)

Participants may register for individual modules.

SC100

NYP:  
6 TO 7 APR 2020,  
11 TO 12 MAY 2020  
SC 101

RP:  
13 TO 14 APR 2020,  
18 TO 19 MAY 2020  
SC 101

8 APR 2020, 13 MAY 2020  
Same dates for SC102 & SC103

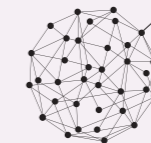
16 APR 2020, 21 MAY 2020  
Same dates for SC102 & SC103

## BASICS OF EVERY DECLARANT

This course provides an overview of customs procedures pertaining to the import and export of goods, the basic requirements for preparing TradeNet declarations, classification of goods, and the rules of origin:

- SC101 Customs Procedures (2 days)
- SC102 Classification and the Harmonised System (half-day)
- SC103 Rules of Origin / Free Trade Agreements (half-day)

Participants may register for individual modules.



## OUTREACH PROGRAMME FOR NEWLY-REGISTERED MANUFACTURERS

This bimonthly programme is designed to equip newly-registered manufacturers with a better understanding of the rules of origin under Singapore's Free Trade Agreements, the application procedure for certificates of origin, and the compliance requirements.

For enquiries, please email [customs\\_roo@customs.gov.sg](mailto:customs_roo@customs.gov.sg).





# EXPERIENCE A WHOLE NEW WAY OF DOING TRADE

Networked Trade Platform. A one-stop trade info-ecosystem.

Today's trade and logistics landscape is manual, silo-ed and complex. The NTP aims to change that by helping businesses digitalise, connect, and grow – all on a single platform.

Besides providing the foundation for businesses to go digital, the NTP is the key gateway for the digitised data to be shared and reused, as it allows businesses to connect with their business partners, trade service providers and the government – both locally and globally. Saving businesses time and money.

Acting as a trade ecosystem, the NTP enables businesses to improve performance and the flexibility to choose from a wide range of trade related service providers without worrying about additional efforts and costs of maintaining multiple digital connections to various partners.



Find out more at [www.ntp.gov.sg](http://www.ntp.gov.sg) or email us at [Enquiry\\_NTP@customs.gov.sg](mailto:Enquiry_NTP@customs.gov.sg)